



**DEPARTMENT OF THE ARMY**  
HEADQUARTERS, 3rd BRIGADE, 3rd INFANTRY DIVISION (MECHANIZED)  
9050 KELLEY HILL  
FORT BENNING, GEORGIA, 31905-5900



AFZP-VI-C

COMMAND POLICY LETTER NO. CO-3

OPEN DOOR POLICY

1. References: None.
2. Applicability: This policy is applicable to all 3D Brigade Combat Team (BCT) units and personnel living and working on Fort Benning and, as appropriate, to 3D BCT units and personnel stationed at Fort Stewart.
3. Purpose: The purpose of this policy to make known the guidelines for exercising the Open Door Policy.
4. Policy:
  - a. We're doing tough jobs at a fast pace, with limited resources and most often without the right number of fellow troopers to help carry the load. Service can be very rewarding, but there are times when it is frustrating. Often, decisions and policies can appear confusing if they are not explained.
  - b. We're in this together. Before you go outside the unit for help...the BOSS Line, your Congressional Representatives or Senators, for example...give your chain of command a shot at the issue. I have directed my leaders, my officers in particular, to spend time explaining the "why" of decisions to the greatest extent possible.
  - c. If you believe your issue needs my attention, come and see me. You may stop me anytime on the street, on the tank trail in the field, or see me in my office after 1700 hours. My only requirement is that your chain of command knows you're seeing me. They don't need to know the reason why, but they need to know you're using this policy.
5. Procedure: A copy of this letter will be posted on all unit bulletin boards, read be all personnel during unit in-

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SUBJECT: OPEN DOOR POLICY

processing, and brought to the attention of all unit personnel at least quarterly during appropriate training venue.

6. Proponent: The proponent for this policy is the Brigade EO Representative, 544-2507.

A handwritten signature in black ink, consisting of a large, stylized 'A' followed by a series of loops and a long horizontal stroke.

ANTHONY A. CUCOLO III  
COL, IN  
Commanding

Distribution:

A+